

**From:** "RI.gov Transparency Portal" <no-reply@wufoo.com>  
**Reply-To:** "apra.request@governor.ri.gov" <apra.request@governor.ri.gov>  
**Date:** Monday, August 2, 2021 at 10:41 AM  
**To:** Hannah Stern <hstern@riaclu.org>  
**Subject:** APRA Request - Executive Branch Agencies

Thank you for your request to access public records through the RI.gov Transparency Portal at <http://www.transparency.ri.gov> We are routing your request to the appropriate agency, which will respond to you within the requisite 10 business days. The details of your request can be found below. Thanks again – RI.gov

## APRA Request – Executive Branch Agencies

<b>Name</b>	Hannah Stern
<b>How would you like to receive your documents? *</b>	Email
<b>Email *</b>	<a href="mailto:hstern@riaclu.org">hstern@riaclu.org</a>
<b>Approximate publish date of record *</b>	Wednesday, January 1, 2020

**Related Agency? \*** Labor and Training

**Topic - Dept of Labor & Training** Other

**Name and Description of record \***

To Whom It May Concern:

Please consider this letter an open records request under the state Access to Public Records Act, R.I.G.L. §38-2-1 through §38-2-11. I am writing to request copies of documents related to the actual or considered usage of facial recognition and identity verification software, such as but not limited to the software sold by ID.me, by the Department of Labor and Training in the course of processing unemployment claims.

ID.me is a facial recognition and identity verification product which has been marketed as a tool to allow state agencies to "cut down on a surge of fraudulent claims for state and federal benefits that cropped up during the pandemic alongside a tidal wave of authentic unemployment claims."

Specifically, we would like to request the following records from your agency generated on or after January 1, 2020:

1. All communications, including emails, between or among the Department and any representative of any company that manufactures or sells any facial recognition and identity verification product, including but not limited to ID.me, about that product;
2. Records evidencing or describing any past, existing or potential relationship, or the Department's consideration of such a relationship, whether on a trial or more formal basis, with any company that manufactures or sells any facial recognition and identity verification product, including but not limited to ID.me.
3. Records referencing the operational effectiveness or accuracy rate of any facial recognition and identity verification service or product, including but not limited to ID.me, examined or obtained by the Department. These records include but are not limited to e-mails, handouts, Powerpoint presentations, advertisements, audits, and specification documents.

As provided for by APRA, I look forward to receiving the requested documents within ten (10) business days. We are willing to pay reasonable costs for this information in accordance with the Act. I would like to request that all responsive documents be sent in an electronic format to my email at [hstern@riaclu.org](mailto:hstern@riaclu.org).

If you have any questions regarding this request, please feel free to reach out to me. Thank you in advance for your prompt attention to this matter.

Best,

Hannah Stern, Policy Associate, ACLU of RI

**Number of copies requested \*** 1