



STATE OF RHODE ISLAND AND PROVIDENCE PLANTATIONS

**DIVISION OF MOTOR VEHICLES
ADMINISTRATION OFFICE**

600 New London Avenue
Cranston, RI 02920-3024
Phone: 401-462-4368
www.dmv.ri.gov

October 26, 2015

Steven Brown
Executive Director
American Civil Liberties Union
of Rhode Island
128 Dorrance Street
Suite 220
Providence, RI 02903

Re: Written Driver's License Examination for Danilo Saccoccio

Dear Mr. Brown,

The Division of Motor Vehicles (the "DMV") takes its customer service responsibilities very seriously and is committed to providing exceptional customer service to all customers conducting business with the DMV. The DMV provides services in strict accordance with all federal and state laws and regulations, including laws and regulations that prohibit unlawful discrimination against individuals on the basis of race, color, or national origin.

As stated in the DMV's April 20, 2015 letter to you, the DMV administers the written driver's license examination in the three most commonly spoken languages in the State of Rhode Island, English, Spanish and Portuguese. Not offering an Italian translation of the written driver's license examination to Danilo Saccoccio does not constitute discrimination based on race, color, or national origin and, therefore, an Italian translation is not required under Title VI of the Civil Rights Act of 1964, 42 U.S.C. 2000d et seq., ("Title VI") or Executive Order 13166.

Notwithstanding the fact that the DMV is under no legal obligation to provide an Italian translation of the written driver's license examination to Mr. Saccoccio, the DMV recognizes the importance of a driver's license to an individual. In the interest of providing the best possible customer service, the DMV will offer an Italian translation of the written driver's license examination and the vocabulary sheet for the road test to Mr. Saccoccio.¹ The DMV is in the process of obtaining translation services and will be prepared to offer the examination to Mr. Saccoccio in early November.

¹ This accommodation is not to be construed as an acknowledgment by the DMV that Title VI or Executive Order 13166 require the DMV to translate the written driver's license examination into Italian or any other language.

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Please have Mr. Saccoccio, or someone on his behalf, contact Tina Benros at (401) 462-5708 in early November to schedule an appointment to take the written driver's license examination.

As noted above, we understand how important driver's licenses are to people. We continually explore solutions that will expand our ability to better serve all Rhode Islanders.

We appreciate you raising this issue and are pleased to work with you to reach a good conclusion.

Sincerely,

A handwritten signature in blue ink, appearing to read "Walter R. Craddock", with a stylized flourish at the end.

Walter R. Craddock
Administrator